

Here at Matrix Gymnastics Academy, we are fully committed to safeguarding and promoting the wellbeing of our members. We strongly believe it is important that all gymnasts and parents associated with the club should, show respect and understanding for the safety and welfare of others, at all times. We ask that all parents, guardians and visitors adhere to the Club Rules and the following Code of Conduct:

- Please do not enter the Gymnastics Hall unless specifically requested to do so by a coach. All
 parents/guardians/visitors currently have the privilege to watch their child's class from the balcony. Please
 do not call to your child from the balcony or distract them in any way as this can be distracting to all
 gymnasts and coaches. Matrix Gymnastics Academy reserves the right to close the balcony at any time.
- It is the responsibility for Parents and Guardians to escort their child (ren) to and from training sessions.
 Please also make the Head Coach aware if your child is being collected by someone who does not normally pick them up.
- Please ensure that your child is aware of, and abides by the Members Code of Conduct and Anti-Bullying Policy, both of which are displayed in reception and on our website.
- No photography or video recording equipment (including mobile phones) may be used during training sessions, without prior consent from the Head Coach. On competition or event days Photography Registration Forms must be completed in Reception. Please familiarise yourself with the Club's Photography Policy displayed in Reception and available on our website.
- Please avoid any behaviour that could be interpreted as intimidating. This includes threatening, bullying, trying to gain an unfair advantage and public disparagement of club members, coaches and volunteers.
 Please use appropriate language at all times.
- Set a good example by recognising good sportsmanship and applauding the good performances of all, and help your child to recognise good performance, not just results. Never punish or belittle a child for poor performance or making mistakes
- Never force your child to take part in sport
- Always ensure your child is dressed appropriately for the activity and has plenty to drink. Please also ensure that long hair is tied back, and ALL jewellery is removed prior to training. ALL earrings must be removed or taped before the session.
- Please keep the club informed if your child is ill or unable to attend sessions
- Please pay your Childs fees promptly (including annual insurance fees and competition fees)
- Share any concerns or complaints about any aspect of the club through the approved channels. Please direct
 any coaching concerns or training needs to the Head Coach only. If you have any Child Welfare of Protection
 concerns please contact the clubs designated Welfare Officer. Details of our Welfare Officers can be found in
 reception.